

# User Manual



OMATE O6L PRO  
**KID SMART WATCH**

Available on the  
App Store

ANDROID APP ON  
Google play



**3 YEARS  
Unlimited  
DATA**

**SIMC  
INSIDE™**

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## Easy Set-Up

1. Download the smartphone **OMATE KID** App.
2. Pair the Watch with Mobile Phone through the App.
3. You are all set! Use the watch to locate and communicate with your kid.



## Product Information

### Watch Main Features



Voice Calling



Video Calling



Voice Messaging



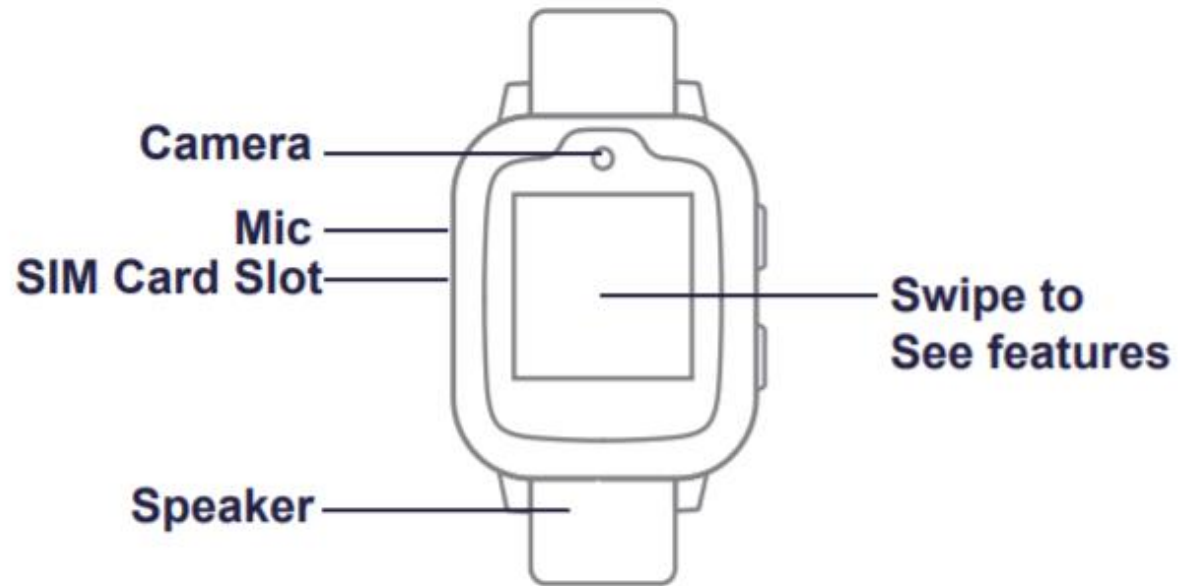
Unlimited Data



SOS Positioning



Activity Tracking



## Power Button & ON/OFF Screen

Press for 3 seconds to power ON/OFF

Press once to turn screen ON/OFF

## SOS Button & Back Screen

Press for 3 seconds to activate SOS

Press once for Back button



Charging Port

Take Off Sensor



## Charging the watch

First Time Charge: we recommend to fully charge the watch for 3 hours before using it. In the meantime, you can download the App on your smartphone.



## Package Content

Each standard set of Product shall contain the following items:

- a. One (1) Watch
- b. One (1) USB Charging Cradle
- c. One (1) Giftbox

## Watch Specifications

**Processor:** 1.2GHz Dual Core - ARM Cortex A7

**4G:** B2 / B4 / B5 / B12 / B17

**3G:** B2 / B4

**Size:** 47.3 X 41 X 16mm

**Display:** 1.3" Color Display 240 X 240

Capacitive touch screen

**Memory:** 512MB + 4GB

**Battery:** 620mAh

**Others:** Virtual SIM Integration

2MP Front Camera

Microphone / Loud Speaker

WiFi / GPS / SOS Button

Proximity Sensor

Standard 20mm removable watch straps



## Getting Started

### Download the App

Choose one of the following options to download the App:

Download the smartphone App by searching “**OMATE KID**” from the iPhone App Store or from your Android smartphone Google Play Store.





## Register an Account

Open the **OMATE KID** App from your smartphone and tap on “Register” and create an account with your own email, you will receive a verification code to that email account we will use for verification purpose.

Complete the registration form then click on “Register”, make sure to read the Terms and Conditions.

- Nickname: YOUR name (Parent’s or Caretaker’s Name)
- YOUR email (Parent’s or Caretaker’s email)
- Verification code: after filling the form, click on Get Code button to receive a verification code. Check your email and enter the code you received by email.
- Password: set your desired password to access this mobile App. Make it different than your personal email password.

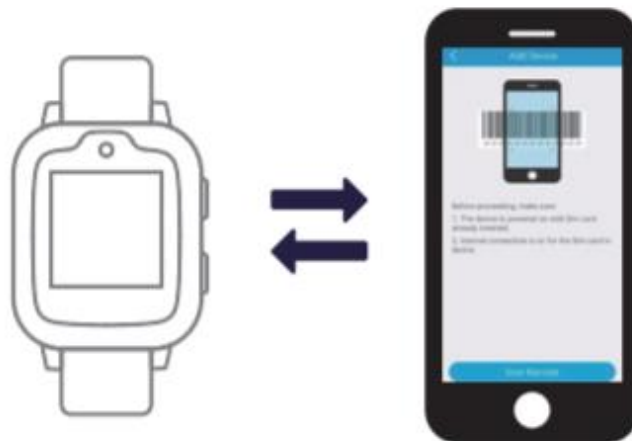
## Pair the Watch with App

After turning on the watch, a QR code (binding code) will appear on the watch screen.

1) LOGIN to the **OMATE KID** App, and tap on the top-right corner from the home page to add the watch and pair it with the App.

2) CLICK on “Scan Barcode” App screen will show Scan Barcode option to scan the QR code from the watch screen.

3) ADD the watch info by filling in your kid’s information. In this case Nickname is your kid’s name.



## General Notes

- The first account who pairs the watch is considered as Admin Account.
- Multiple watches can be paired with the same App LOGIN.
- The QR code on the watch can only be used once to pair with the **OMATE KID** App account.
- The Admin can add the family member. Watch will automatically sync with the **OMATE KID** App for family members who have been added in the Family Follower list.
- Watch might take some time to connect to the Internet for the first time over the vSIM GSM network, please wait patiently for up to two minutes.
- If the watch does not connect to the network within 30 minutes, please press and hold the top power button for 3 seconds to restart the watch.
- Please note that each video call is limited to 3 minutes per session. Then you can relaunch a video call after 10 minutes.



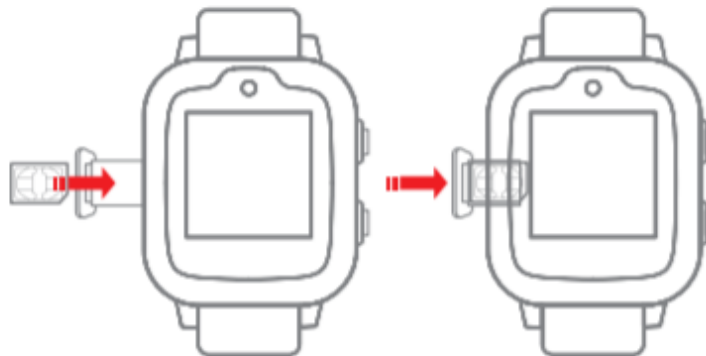
## Virtual SIM

The watch integrates a Virtual SIM (vSIM) and we offer a 3-year unlimited data plan to use all the features of the watch for 36 months starting from the activation. After that trial period you can either contact [partner@omahome.com](mailto:partner@omahome.com) to extend the plan or insert any nano SIM card from your local telecom network provider according to the specifications of the watch.

The vSIM service will take up to several minutes to connect to the network. Long press the power button to restart if no connection happens within 5 minutes. Unlimited 4G Virtual SIM data plan powered by Skyroam with 3 years warranty services including:

- Unlimited Video Call (VoIP via App)
- Unlimited Voice Call (VoIP via App)
- Unlimited Voice Messaging (Press To Talk via App)
- Unlimited Location based services (Maps Services via App)

**Unlimited data plan:** In the event of unlimited data plan, the Device is granted with an unlimited amount of data, of which an initial quantity is “high-speed” data. The speed of high-speed data varies according a number of factors including, but not limited to: country, carrier, distance from tower, wireless protocol, wireless infrastructure supplier, obstructions (e.g. walls, buildings, foliage, clothing, backpack), backhaul capacity, network congestion, cell breathing and weather. The amount of high-speed data provided for each plan during the period varies according to the above.



- **Why I can't get verification code when signing up an account?**

Please make sure to enter a valid email address as this will be your user name when using the App to login. Check your email' spam/junk folder in case the verification email we sent went there.

- **What kind of SIM Card does the watch support?**

The watch integrates a vSIM including 3-year unlimited data support. The watch supports 4G nano SIM cards from your local network providers according to the frequency bands supported by the watch.

- **How long can the watch be used per one charge?**

Normal usage time is between 12 and 24 hours but that depends on tracking mode, positioning frequency and video calls which is the most power consuming feature.



- **How to unpair / unbind the watch from the OMATE KID App?**

Simply go to the **OMATE KID** App, select the watch you want to unbind then click on Settings > About Device > Unbind

- **Why video call is sometimes not available?**

Video call function consumes the watch battery power very fast because the battery and the form factor of the watch are small. That's the reason why you can only use it for 3 minutes at a time and then the watch needs 10 minutes to rest and cool down.

- **Is the watch waterproof?**

No, the watch is splash-resistant which means the user should not swim or take a shower while wearing it. To clean it, please wipe it with a clean damp cloth; you can consider adding a little bit of alcohol if dirt does not remove easily.



- **Why my location is inaccurate?**

In open area, the accuracy will be about 10 meters but in urban area and inside a building the accuracy can be up to 100 meters.

- **How many Contacts can be added through App?**

1 Admin and up to 100 Contacts (Followers).

- **Is it normal for the watch to get warm while charging?**

Yes, this is a normal behavior and the watch has internal motherboard and battery pack security locks to avoid over-heating.

- **Why my watch can't be properly located?**

The network may not be able to locate the watch. Please power off the watch. You can try with a nano SIM card from your local network provider.

- **Why my watch can't receive calls?**

The watch only connects to the network through data and you can only call your kid only via the **OMATE KID** App, similar to WhatsApp.

- **Why my history track is incomplete?**

When you are indoor or in some extremely remote outdoor places, watch can't get location report.

You can also check your settings of Care Time (Open **OMATE KID** App > Settings > Care Time) there is no location report from watch out of the set time-interval while it is available for manual positioning. The watch is power saving under this condition. If user selects "Tracking Mode", which will consume much more power, the standby time of the watch will be shortened greatly.

## **Safety Information**

To prevent injury to yourself and others or damage to your device, read the following warranty information.

## Warranty

OMATE provides a 3-year warranty.

This warranty does not cover damage caused by:

- misuse or abusive use of the product, including physical abuse; damages by liquids;
- incorrect operation or not following the operation instructions (as stated in the User Manual or manufacturer's instructions provided with the product);
- improper installation;
- incorrect or improper maintenance or failure to maintain the product;
- failure to clean or improper cleaning of the product;
- incorrect voltage or non-authorized electrical connections;
- adverse external conditions such as power surges and



dips, thunderstorm activity, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond manufacturer's control;

- exposure to excessive heat, moisture or dampness;
- exposure to abnormally corrosive conditions;
- use of non-authorized / non-standard, defective or incompatible parts; some wall quick chargers could be harmful to the device.

Please charge your product via your laptop or computer to respect voltage security.

- password setting / resetting and computer virus;
- repair, modification or other work carried out on the product other than by Manufacturer Support Team;
- any damage caused by nano SIM cards where the product is not specifically designed to accept them.

This Warranty does not cover the loss of any data

howsoever caused. You shall be responsible for backing up and protecting data against loss, damage or destruction. Please note that the repair of goods may result in loss of data.

This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear.

This Warranty doesn't cover any accessory that may be part of the product (chargers, straps, ...).

For additional questions please contact [partner@omahome.com](mailto:partner@omahome.com)

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